

Governor's Award for Quality and Productivity

CATEGORIES INCLUDE:

Customer Service, Efficiency
and Process Improvement,
Innovation and Pinnacle Award



A stylized, handwritten signature in black ink, representing the Governor of Missouri, is positioned above the title.

Governor of Missouri

Coordinated By:
Office of Administration
Division of Personnel
Center for Management and Professional Development
<http://training.oa.mo.gov>

GOVERNOR'S AWARD FOR QUALITY AND PRODUCTIVITY

Program Description

The Governor's Award for Quality and Productivity (GAQP) is a team award recognizing service excellence, efficiency/process improvement, and innovation in Missouri State Government. Teams employed by the State of Missouri who successfully complete a project with another section, division, department, agency, or community organization are eligible to submit a nomination.

Nominations must provide documentation which may include, but is not limited to, background information, procedures, and measurable impact of the project nominated. All winning projects must meet established requirements of effectiveness, responsiveness, and efficiency of such quality that would make the project a model of excellence in state government nationally.

The GAQP through the Years

The GAQP was originally established in 1988. At that time, nominations could be submitted for a project that was completed and received department/agency approval. The nominations were reviewed by a Selection Committee based on a set of criteria. Award winners were identified, and sometimes multiple winners were awarded in one criteria area. Improvements continued to be made to the GAQP over the years. In 2001, the use of specific award categories was introduced.

The most recent enhancement to the GAQP program was the implementation of the Pinnacle Award in 2010. The Pinnacle Award is not available for nomination. It is only used (recommended) by the Selection Committee if, in their opinion, the nomination clearly encompasses multiple award categories in a manner that exemplifies the spirit of the Governor's Award, or exceeds all other nominations.

Today the GAQP may recognize winning teams in three categories: **Customer Service**, **Efficiency/Process Improvement**, and **Innovation** to serve as a model of efficiency, quality, and effectiveness for other work teams to follow in Missouri State Government.

In 2019, 20 nominations were received for consideration representing eight state agencies. Today we recognize and congratulate winning team members in all three categories and the recipients of a Pinnacle award.

GOVERNOR'S AWARD FOR QUALITY AND PRODUCTIVITY

SCHEDULE OF EVENTS

WELCOME AND RECOGNITION OF DIGNITARIES

EMCEE

Drew Erdmann, Chief Operating Officer

SINGING OF THE NATIONAL ANTHEM

*Jeannie Tomlin, Department of Labor and Industrial Relations
Division of Employment Security*

KEYNOTE SPEAKER

Governor Michael L. Parson

AWARD PRESENTATIONS TO WINNING TEAMS

*Drew Erdmann, Chief Operating Officer
Casey Osterkamp, Director, Office of Administration/Division of Personnel*

Winning Projects

Customer Service

North Fork River Emergency Bridge
Replacements on State Route PP and
State Route CC in Ozark County
Department of Transportation

Innovation

Buckle Up/Phone Down
Department of Transportation

Roaring River First Hole Program
Department of Conservation

Efficiency/Process Improvement

Family Support Division –
Program Integrity Unit
Department of Social Services

Pinnacle Award

State Emergency Management Agency (SEMA)
Common Operating Picture Situational Awareness
Portal -- SEMA Geographic Information System
Department of Public Safety

Reception

*Reception on the Third Floor of the Rotunda hosted by the
Office of Administration Division of Personnel following Award Presentation*

GOVERNOR'S AWARD FOR QUALITY AND PRODUCTIVITY

SELECTION COMMITTEE MEMBERS

John Mosley

Deputy Director, Division of Probation and Parole
Department of Corrections

Sheila Tannehill

Deputy Director, Children's Division
Department of Social Services

Kerri Tuttle

Director, Center for Management and Professional Development
Office of Administration/Division of Personnel

Shari LePage, CPA

Chief Budget Officer, Division of Financial and Administrative Services
Department of Elementary and Secondary Education

Karen Miller

Organizational Performance Specialist, Transportation Planning
Department of Transportation

Mike O'Connell

Director of Communications, Director's Office
Department of Public Safety

Darlene Robinett

Director of Human Resources
Department of Revenue

Wanda Seeney

Public Information Officer/Community Outreach and Marketing Director
Commissioner's Office
Office of Administration

Debra Walker

Acting Deputy Director
Department of Mental Health

Michelle Hallford

Human Resource Manager
Governor's Office

**GOVERNOR'S AWARD FOR
QUALITY AND PRODUCTIVITY
WINNING TEAMS**



CUSTOMER SERVICE

North Fork Emergency Bridge Replacement on State Route PP and State Route CC in Ozark County

Department of Transportation

MODOT Team Members

Pete Berry	Michael Harms	Stacy McMillan	Melissa Scheperle
Craig Compas	Dennis Heckman	Michael Meinkoth	Barbara Schumacher
Luke Cooley	Edward Hess	Audie Pulliam	Shawn Shipley
Kevin Davidson	Eric Kaut	Marissa Robey	Michael Wake
Jason Ferguson	Pam Masterson	Chris Rutledge	Rodney Wiles

The Challenge: Major flooding occurred throughout Missouri in late April 2017. In Ozark County, southeast of Springfield, two bridges--the James Bridge on Route PP and the Hammond Camp Bridge on Route CC--were washed away by floodwaters.

The Goal: To accelerate the process utilized to design and construct the bridges in order to minimize the inconvenience to motorists and design them in a way that they would not be lost in future floods.

Project Implemented: Construction contracts for both bridges were awarded by June 29, 2017, just eight weeks following the bridges being washed away, and work began almost immediately. The Route PP Bridge cost \$2,801,014 to design and construct. The Route CC Bridge cost \$3,062,522 to design and construct.

The bridge elevations were changed to mitigate issues with future flooding. The newly constructed bridge on Route PP was raised an additional four feet and the Route CC bridge was raised an additional two feet, making it 100 feet longer than the original bridge. The slopes on both bridges were designed to prevent future erosion around the bridges. As a result, increasing the elevations of both bridges will allow the roadways to remain open or open longer during future flooding events.

A time-lapse camera was stationed on Route PP to provide updates via Facebook and Twitter using the #MoRecovery hash.tag in order to keep the public informed of the bridge construction progress. Construction inspectors also provided photos to be used via social media to update customers. Throughout the process, updates were also provided to the public via social media channels and MoDOT staff.

Results: By October 11, 2017, less than six months after the bridges had been washed away, both bridges were completed and opened to traffic – a remarkable accomplishment considering the normal process to design and construct bridges of this size is three years.

FOR MORE INFORMATION ABOUT THIS PROJECT AND TEAM, PLEASE CONTACT CHRIS BERRY:
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INNOVATION

Buckle Up/Phone Down

Department of Transportation

MODOT Team Members

Bethany Belt
Taylor Brune
Kellen Burns
Steve Bushko
Dawn Haslag
Ed Hassinger

Matt Hiebert
Nicole Hood
Kelly Jackson
Scott Jones
Chris Kelly
Cathy Morrison

Jon Nelson
Gregg Ochoa
Sally Oxenhandler
Martin Schwartz
Laura Seabaugh
Justin Wright

The Challenge: For years, fatal crashes on Missouri highways showed signs of decline. In 2014 the number began to increase. In 2017, 937 individuals lost their lives on Missouri Highways and 64% of these fatalities involved an unbelted driver or passenger. Missouri does not have a primary seat belt law and is one of only two states without an all-driver texting ban. Drivers are 23 times more likely to be in a crash when they are texting and driving.

The Goal: To reduce roadway fatalities and injuries by creating a change in driver and passenger behavior regarding texting and seat belt use by developing a public relations initiative engaging drivers regarding both challenges.

Project Implemented: **Buckle Up Phone Down (BUPD)** is a challenge that encourages citizens to accept the BUPD challenge to buckle their seat belts and put their phones down while driving, every trip, every time. The initiative also urges participants to recruit others.

BUPD participants frequently submit a photo of themselves giving the "thumbs up/thumbs down" hand gesture associated with the challenge. The photos are then uploaded to the "Wall of Fame" on the BUPD website. This active participation creates a sense of community and buy-in from those who accept the challenge to be safe.

Public-Private Partnership: **BUPD** also encourages businesses, schools and organizations to accept the challenge requiring all employees to buckle their seat belts and put their cellphones down while driving in company vehicles. Businesses that require seat belt use in all company vehicles and also ban all talking, texting and phone use while driving are given a "Gold Standard" status and their logos are featured prominently on the homepage of the website.

Each of the last two years, Governor Parson has proclaimed a day in October as **Buckle Up Phone Down Day** which was celebrated with press events and public outreach activities throughout the state. The challenge is now promoted on social media (Twitter, Facebook and Instagram) posts, printed materials, info graphics and videos. A MoDOT team also staffs informational booths during local sporting events such as Mizzou home football games and at Arrowhead Stadium.

Results: As of December 26, 2019, over 500 businesses and more than 11,000 individuals have accepted the **Buckle Up Phone Down** challenge. More importantly, seat belt use in Missouri has climbed to its highest rate ever. The latest Missouri Seat Belt Usage Survey, which has been taken annually since 1998, shows 87.1% of Missourians use a seat belt. In 1998, that figure was 60%. The 27.1% increase moves Missouri closer to the national average of 89.7%.

In an effort to provide safer roads and highways to the citizens of Missouri, MODOT is changing driving habits utilizing this unique, interactive and challenge-based approach to safety. It has created a dialogue with travelers and businesses that is completely new in its approach.

FOR MORE INFORMATION ABOUT THIS PROJECT AND TEAM, PLEASE CONTACT NICOLE HOOD:

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INNOVATION

Roaring River First Hole Program

Department of Conservation

MDC Team Members

Jared Ballard
Justin Ballard
Caleb Beuterbaugh
Doug Cummins

Gary Ellis
Brad Farwell
Paul Spurgeon
Marina Spurrier

The Challenge: How to provide a fishing experience to children and adults who normally would not have the opportunity to go fishing utilizing a beautiful spring fed pool that is surrounded by land on three sides and a bridge on the other that also has a fishing pier accessible to individuals with disabilities located below the Roaring River fish hatchery.

The Goal: Provide a fishing experience to those who might never have an opportunity to go fishing.

Project Implemented: Potential participant groups of individuals were identified and reached out to include, wounded veterans, at-risk children, foster children, home schooled children, school groups, disabled children and adults, and nursing home patients. Groups of children from as far away as Kansas City, Saint Louis, and Springfield travel to Roaring River to experience this unique fishing opportunity. Over 70 volunteers have been recruited to work with First Hole participants to ensure they have a positive fishing experience. Roaring river staff also lined up individuals and organizations to donate fishing equipment.

Results: In 2018 over 4,000 children and adults, were given the opportunity to experience “the magic of fishing” thanks to First Hole program.

On their own initiative, Roaring River park personnel whose primary mission is operating a fish hatchery, developed this one of a kind program designed to create a fun experience for individuals -- many who have experienced great adversity in the lives. The Roaring River First Hole Team’s highly effective efforts reflect an innovative spirit and an extraordinary commitment to public service.

FOR MORE INFORMATION ABOUT THIS PROJECT AND TEAM, PLEASE CONTACT BRAD FARWALL:
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EFFICIENCY/PROCESS IMPROVEMENT

Family Support Division – Program Integrity Unit (PIU)

Department of Social Services

DSS Team

Trisha Capriglione	Shannon Dunham	Molly Kempker	Cyndie Miller
Blythe Cermak	Debra Geiser	Cheryl Krystoff	Julie Noonan Baumer
Jessica Council	Tressa Goliday	Mark LaVenture	Michele Renkemeyer
Jim Dieckmeyer	Gary Hinzpeter	Brenda McCleskey	Glenda Sanchez
David Dopuch	Denise Jones	John Paul McFarland	Stephan Tomlinson

The Challenge: Inefficient processes and procedures, along with various constraints and a Family Support Division (FSD) reorganization, contributed to the backlog of unprocessed public assistance claim referrals accrued during the period of 2011 – 2018.

The Goal: Improve case processing times and eliminate the backlog.

Project Implemented: The FSD Program Integrity Unit (PIU) Project Team, consisting of about 20 staff from all levels of the organization, worked collaboratively to identify and remove case processing bottlenecks. The team utilized the Theory of Constraints and Lean continuous improvement methodologies to eliminate waste and identify, isolate, and streamline processes contributing to the various constraints and inefficient workflows. Project phases included, but not limited to, process walks, removing waste, data/root-cause analysis, team events, process and value stream mapping, stakeholder engagement, relationship building, policy revisions, and more. The PIU Team provided frontline FSD staff with improved standard operating procedures which made submitting a claim referral faster and easier. The project largely rested on the belief and buy-in that existing staff and resources had the capacity to address the backlog through process improvement.

Results: The PIU Team tackled the looming backlog and in just six (6) months, reduced it by 50% and as of December 2019, only 7.2% (600 cases) of the backlog remains. Overall, in less than 18 months, the team reduced the backlog by more than 90%!

In less than 12 months, PIU processed virtually the entire backlog of Food Stamp claims existing from the period of 2011 – 2017; further, they are on track to completely eliminate all pending Food Stamp claims. In July 2018, the time to process a claim ranged from 90-360 days. By April 2019, the average time to process the same claim and now a “ready to work claim”, was less than 10 days.

This exceptional progress was achieved by enormous effort and continually working to improve. This remarkable accomplishment was achieved by applying focus, maximizing existing resources (no new staff), using huddle boards in conjunction with weekly huddle team meetings, and continually asking “why” and working to improve workflows. The PIU’s transformation has been witnessed and embraced by employees across the Family Support Division and the Department. Their efforts have led to greatly improved customer service, employee morale, as well as a renewed sense of common purpose: Ensuring the integrity of Missouri’s public assistance programs.

FOR MORE INFORMATION ABOUT THIS PROJECT AND TEAM, PLEASE CONTACT STEPHEN R. TOMLINSON:
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PINNACLE

State Emergency Management Agency (SEMA) Common Operating Picture and Situational Awareness Portal – SEMA GIS

Department of Public Safety, Department of Transportation and the Office of Administration

Team Members

Kaleb Bauer
Chris Engelbrecht
Sebastian Gely
Alexis Giesecker
Shannon Holaday
Wiley Howell

Konrad Hughes
Justin Knoesel
Ryan Miller
Jeff Rackers
Tyler Rinehart
Justin Rollins

Levi Saxe
Tim Schulte
Michael White
Jon Wilson
Nick Young

The Challenge: Missouri is one of the states most affected by potentially deadly disasters in the United States. Effective disaster response is contingent on acquiring accurate information as soon as possible. Collecting information and developing a clear understanding of conditions in real time during a disaster is difficult.

The Goal: Improve disaster response by providing a comprehensive common operating picture to state, local and federal response partners during emergencies, in order to improve situational awareness while they are responding to disasters. Provide in near real time information to key decision makers who are making decisions about evacuations, and deploying response personnel and life-saving equipment.

Project Implemented: Working together, SEMA, the Missouri National Guard, Missouri Department of Transportation, and the Office of Administration Geographic Information System specialists produced an electronic platform that greatly enhances situational awareness by providing a comprehensive common operating picture to state, local, and federal response partners during emergencies.

The SEMA Situational Awareness Portal offers access to 33 new data layers on display in near real time, containing over 36,000 unique data points that have never before been collected and visualized in one location. It provides essential information with specific locations to everyone with access to the portal.

The SEMA GIS team developed this first-of-its-kind dashboard displaying critical infrastructure and resources throughout Missouri, driven by data collected in the field and funneled through the State Emergency Operations Center at SEMA. Among data included in the dashboard are water and sewage treatment systems, hospitals and medical facilities, hazardous materials, and transportation and communications infrastructure. This data, combined with live feeds of weather and traffic, demographic information, and field reports provides emergency management leaders with a common operating picture organized in a suite of applications.

Products created by the SEMA GIS team are ordinarily utilized only by it and partner agencies within Missouri. However, the common operating picture transitioned from being an internal product to a standard for other state and federal partners to follow. Officials at the Federal Emergency Management Agency have stated that the SEMA Situational Awareness Portal is currently the most sophisticated program of its type being used by any state.

FOR MORE INFORMATION ABOUT THIS PROJECT AND TEAM, PLEASE CONTACT RON WALKER:

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GOVERNOR'S AWARD FOR QUALITY AND PRODUCTIVITY

NOMINATED TEAMS BY CATEGORY

CUSTOMER SERVICE

Missouri State Park Rangers

Department of Natural Resources

Contact: Shane DeGraffenreid / shane.degraffenreid@dnr.mo.gov

DNR: Daniel Brigman, Cpl. James Cervi, Gerald and Sharon Cobb, Cpt. Clint Kincade, Sophia Metcalf,
Brian Miller, David Reynolds, Ranger Doug Scotten, Ranger Jim Yu

DPS: Sgt. Hoff and Dive team

Rockaway Beach Police Dept.: Jody Intravia, Frank Merchant, Dalton Pennington

Johnson County Fire Dept.: Fire Chief Jennings

Branson Fire Dept.: Jacy Snider

Ozark Fire Protection District: Fire Chief Darren White

Springfield Sharks Brochure

Department of Revenue

Contact: Nancy E. McKay / Nancy.McKay@dor.mo.gov

Kortnie Beckman, Irina Bosovik, Samrith Hong, Jenny Swensen, David White

North Fork River Emergency Bridge Replacements on State Route PP and State Route CC in Ozark County

Department of Transportation

Contact: Chris Berry / Chris.Berry@modot.mo.gov

Pete Berry, Michael Harms, Stacy McMillan, Melissa Scheperle, Craig Compas, Dennis Heckman, Michael Meinkoth,
Barbara Schumacher, Luke Cooley, Edward Hess, Audie Pulliam, Shawn Shipley, Kevin Davidson, Eric Kaut,
Marissa Robey, Michael Wake, Jason Ferguson, Pam Masterson, Chris Rutledge, Rodney Wiles

NOMINATED TEAMS BY CATEGORY

EFFICIENCY / PROCESS IMPROVEMENT

Reducing Withholding Tax Suspend Code Errors

Department of Revenue

Contact: Mark Godfrey / mark.godfrey@dor.mo.gov

Dana O'Connell, Dustin Boyster

Grants Management System “GRANTrak”

Department of Public Safety

Contact: Capt. M.W. Watson / Michael.W.Watson@mshp.dps.mo.gov

Nicole D. Bax, David E. Casper, Chelsea N. Chanel, Branden S. Coker, Holly A. Haarmann, Ronald E. Jones, Makabe J. Perkins, Jeremy Prenger, Jeffrey “J.D.” Reece, Sandra K. Walters, Steven C. White

E3 – Public Wells Process (Site Survey to Well Certification)

Department of Natural Resources

Contact: Colette Weckenborg / colette.weckenborg@dnr.mo.gov

Brandon Bach, Carey Bridges, Denise Eagen, Toby Gilham, Mike Grose, Airin Haselwander, John Heisterberg, Josh Martin, Tracey Mason, Natalie Spangler, Amber Steele, Morgan Stockman, Megan Torrence, Kimberly Ward, Colette Weckenborg

Safe@Work Website

Department of Labor and Industrial Relations

Contact: Taylor W. Burks / taylor.burks@labor.mo.gov

Emily Bargate, Connie Baskett, Amanda Bestgen, Taylor Burks, Matthew Cowell, Melissa McCubbin, Aimee Packard, Adam Pulley, Benjamin Qualls, Daniel Stark, Colleen Vetter, Jessica Walker

Go Electronic

Department of Revenue

Contact: Kelly Horstman / kelly.horstman@dor.mo.gov

Jessi Adams, Dustin Boyster, Darin Chilcutt, Matt Colen, Cindy Doss, Vicki Engelbrecht, Tracey Fischer, Jay Fortner, Mark Godfrey, Laura Hammond, Kelly Horstman, James Kendrick, Blake Kutch, Amanda Quinn, Roxanne Struempf, Jesus Tomas, Kirsten Welschmeyer, Curtis Wiles, Esta Zaring

NOMINATED TEAMS BY CATEGORY

EFFICIENCY / PROCESS IMPROVEMENT

Circuit 18 Children's Division

Department of Social Services

Contact: Kyle Kendrick / Kyle.E.Kendrick@dss.mo.gov

April Anderson, Diane Bottcher, Waunita Collins, Laura Cramer, Jennifer Eckhoff, Kyle Evans, Nicole Gadt, Jana Hanlon, Gina Harding, Dana Hutchinson, Melissa Kenny, Heather Lynn, Monica Major, Meghan McKinney, Melissa Renfrow, Helen Rigdon, Clint Ross, Brendan Rusk

Family Support Division – Program Integrity Unit

Department of Social Services

Contact: Stephan Tomlinson / Stephan.R.Tomlinson@dss.mo.gov

Trisha Capriglione, David Dopuch, Gary Hinzpeter, Stephan Tomlinson, Michele Renkemeyer, Blythe Cermak, Jessica Council, Jim Dieckmeyer, Shannon Dunham, Debra Geiser, Tressa Goliday, Denise Jones, Molly Kempker, Cheryl Krystoff, Mark LaVenture, Cyndie Miller, Julie Noonan Baume, Glenda Sanchez, Brenda McCleskey, John Paul McFarland

Kansas City Divergabout

Department of Transportation

Contact: Ryan Hale / ryan.hale@modot.mo.gov

Ryan Hale, Joshua Scott

NOMINATED TEAMS BY CATEGORY

INNOVATION

SEMA Common Operating Picture and Situational Awareness Portal – SEMA GIS

Department of Public Safety

Contact: Ron Walker / Ron.Walker@sema.dps.mo.gov

DPS: Kaleb Bauer, Sebastian Gely, Alexis Gieseke, Lt. Col. Shannon Holaday, Wiley Howell, Konrad Hughes, SFC Justin Knoesel, Staff Sgt. Ryan Miller, Jeff Rackers, Maj. Tyler Rinehart, SFC Justin Rollins, CWO3 Levi Saxe, Tim Schulte, Nick Young, Cpt. Jon Wilson, Michael White
MODOT: Chris Engelbrecht, OA: Alex Gieseke

Community Health Service Worker (CHW) Project

Department of Health and Senior Services

Contact: Steve Cramer / Steve.Cramer@health.mo.gov

DHSS: Barbara Brendel, M. Kathleen Brown, Jennifer Hunter
Missouri Primary Care Association: Angela Herman-Nestor

Connect With Me

Department of Health and Senior Services

Contact: Pat Simmons / pat.simmons@health.mo.gov

DHSS: Brenna Davidson, Emily Denight Kelly, Alexis Jose, Andra Jungmeyer, Cera Lusher, Megan Moore, Jeanie Ruth, Tiffany Tu'ua, Karla Voss, Dean Watson
OA: John Braloski, Jody Clark, Jason Jimenez
Miller County Health Department: Bonnie Kempker
Columbia/Boone County Health Department: Michelle Shikles

Early Transfer, Remediation and Redevelopment of Department of Energy/National Nuclear Security Administration (DOE/NNSA) Kansas City Plant and Bannister Federal Complex

Department of Natural Resources

Contact: John Jurgensmeyer / john.jurgensmeyer@dnr.mo.gov

DNR: Shawna Bligh, Don Dicks, Branden Doster, Tiffany Drake, Jalal El-Jayyousi, Charlene Fitch, Taylor Grabner, Jennifer Lamons, Ben Moore, Richard Nussbaum, Heidi Rice, Aaron Schmidt; Andrew McKinney, DHSS, Robert Aston, U.S. Environmental Protection Agency, Kevin P. Breslin, Partner, Richmond Breslin, LLP, Scott Cargill, Olsson Associates, Sybil Chandler, Safety Manager, DOE/NNSA, Harvey A. Cohen, S.S. Papadopoulos and Associates, Kingsley Edwards, DOE/NNSA, Albert N. Guarino, DOE/NNSA

NOMINATED TEAMS BY CATEGORY

INNOVATION

Missouri Division of Employment Security (DES) – Unemployment Insurance Responsive Web Design Project

Department of Labor and Industrial Relations

Contact: Chris Slinkard / Chris.Slinkard@labor.mo.gov

DOLIR: Jennifer Crader, Josh Crider, Moneen Gilleland, Ryan Hickey, Chelsea Hite, Dawn Latham-Jones, Casper Luebbert, Erin Murphy, Nicholas Pendleton, Jason Pinkston, Jordan Qualls, Patricia Reynolds, Kristi Riedmann, Robin Smith, Brian Snellen, Anthony Vaughan, Ashley Watts, OA: Christie Malone

Workforce Development Unit

Department of Social Services

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Reston Allen, Pamela Berney, Jennifer Buechler, Janet Douglas, Laurie Findling, Emma-Jane Fox, Jennifer Heimericks, Jeriane Jaegers-Brenneke, Christina Lenger, Patrick Luebbering, Stacy Kaylor, Cederick King, Kami Macias, Alicia Mitchem, Enya Moore, Dione Pashia, Jacinda Raney, Danny Reiter, Lisa Schroeder, Sheila Westphal

“MO Outdoors” Mobile App Project Team

Department of Conservation

Contact: Alex Prentice / Alex.Prentice@mdc.mo.gov

MDC: Tim Bixler, Chris Cloyd, Joe Kirby, Casey Kuester, John Lisek, Alex Prentice, Chris Wieberg
Timmons Group, LLC: Nick Erlacker, James Estep, Chris Gerecke, Stephanie Giovannetti, Apurva Goyal, Srinivas Havanuer, Chris Lutz, Mike Odum, Rhiannon Talley, Travis Walters, Amelia Weaver

Roaring River First Hole Program

Department of Conservation

Contact: Brad Farwell / brad.farwell@mdc.mo.gov

Jared Ballard, Justin Ballard, Caleb Beuterbaugh, Doug Cummins, Gary Ellis, Brad Fawell, Marina Spurrier, Paul Spurgeon

Buckle Up/Phone Down

Department of Transportation

Contact: Nicole Hood / Nicole.Hood@modot.mo.gov

Bethany Belt, Kellen Burns, Steve Bushko, Taylor Burns, Dawn Haslag, Ed Hassinger, Matt Hiebert, Nicole Hood, Kelly Jackson, Scott Jones, Chris Kelly, Cathy Morrison, Jon Nelson, Gregg Ochoa, Sally Oxenhandler, Martin Schwartz, Laura Seabaugh, Justin Wright



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